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Microsoft 365 Fundamentals

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QUESTION 1

A company is evaluating Microsoft 365.

You need to determine which apps integrate with Viva Insights.

Which two apps should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Teams

B. Microsoft Outlook

C. Microsoft Excel

D. Microsoft Word

Correct Answer: AB

A: Microsoft Viva brings together communications, knowledge, learning, resources, and insights into an employee experience that integrates seamlessly into the apps you use every day, such as Microsoft Teams.

B: Get personal insights that only you can see. Insights, like those in the Viva Insights app, in a Briefing email in Outlook, or in your personal Dashboard, help you learn about how you work and what you might change to do your best work.

Get useful recommendations, such as protecting time in the day for regular breaks, focused work, and learning that help improve wellbeing and boost productivity.

Reference: https://learn.microsoft.com/en-us/viva/insights/introduction

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QUESTION 2

HOTSPOT

For each of the following statements, select Yes if the statement is true. otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can assign apps to devices that are not enrolled with Microsoft Intune.	○	○
You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune.	○	○
You can install available apps from the web-based Company Portal app regardless of whether the device if enrolled with Intune.	○	○

Correct Answer:

Answer Area

Statement	Yes	No
You can assign apps to devices that are not enrolled with Microsoft Intune.	●	○
You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune.	○	●
You can install available apps from the web-based Company Portal app regardless of whether the device if enrolled with Intune.	●	○

References: https://docs.microsoft.com/en-us/intune/apps-deploy

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QUESTION 3

DRAG DROP

A company plans to use Microsoft 365 Defender.

You need to identify the tools that support the Microsoft 365 Defender features.

Which tool should you identify? To answer, drag the appropriate tools to the correct features. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

Incidents	Secure Score
Threat analytics	Advanced hunting

Answer Area

Feature	Tool
A group of alerts when suspicious or malicious activity is detected.	
A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.	
A measure of the security posture of the company's apps, devices, data, and identities.	

Correct Answer:

Tools

Threat analytics	

Answer Area

Feature	Tool
A group of alerts when suspicious or malicious activity is detected.	Incidents
A query-based tool that lets administrators search raw data for threats, malware, and malicious activity.	Advanced hunting
A measure of the security posture of the company's apps, devices, data, and identities.	Secure Score

QUESTION 4

You are a Microsoft 365 administrator for a company.

What are two ways that you can ensure data security? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. service-level encryption using customer-provided key

B. tenant-dedicated Microsoft Azure AD encryption using customer-provided key

C. single-tenant infrastructure partitions for sensitive data

D. data transfer using transport-layer security (TLS)

Correct Answer: AD

https://docs.microsoft.com/en-us/microsoft-365/compliance/customer-key-set-up?view=o365worldwide#:~:text=With%20Customer%20Key%2C%20you%20control,to%20them%2C%2
0with%20their%20keys

QUESTION 5

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Microsoft Intune allows companies to manage users' personal devices that have been enrolled in Azure AD.	○	○
Microsoft Intune allows companies to manage organization-owned phones.	○	○
Microsoft Intune can use Conditional Access policies.	○	○

Correct Answer:

Statements	Yes	No
Microsoft Intune allows companies to manage users' personal devices that have been enrolled in Azure AD.	◯	◯
Microsoft Intune allows companies to manage organization-owned phones.	◯	◯
Microsoft Intune can use Conditional Access policies.	◯	◯

Reference: https://docs.microsoft.com/en-us/mem/intune/protect/conditional-access

QUESTION 6

HOTSPOT

You are the Microsoft 365 administrator for a company.

Which option should you select on the Microsoft 365 Roadmap page to display all general availability features for SharePoint Online?

Hot Area:

Answer Area

Microsoft 365 Roadmap

Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

🔍 Search for a product, release or specific update

Filters	Clear All		Download Share RSS
		Showing 480 updates:	

In Development ◯ Launched ◯ Excel ◯ OneDrive for Business ◯ Outlook ◯ SharePoint ◯ Microsoft Trust ◯ Microsoft Forms ◯ Planner ◯ StaffHub ◯
Sway ◯ Compliance ◯ Yammer ◯ Access ◯ Exchange ◯ Project ◯ Microsoft Stream ◯ Groups ◯ Word ◯ OneNote ◯ Booking ◯
O365 Information Protection ◯ Windows ◯

Products	—
☐ Enterprise Mobility + Security	+
☑ Office 365	+
☑ Windows 10	+
Platform	+
Cloud Instance	+

	In development	Rolling out	Launched
	184	**50**	**296**

Description	Status	Products	Release
Live events in Yammer	In development	Yammer	December CY2018
Email sender rewriting of unverified domains for EOP relayed emails	In development	Online All environments O365 Information Protection	December CY2018

Correct Answer:

Answer Area

Reference: https://www.microsoft.com/en-
us/microsoft365/roadmap?filters=Launched%2CWindows%2COnline%2CO365

QUESTION 7

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct match is worth one point.

Hot Area:

Correct Answer:

Answer Area

Statements	Yes	No
With cloud-only identities, Azure Active Directory (Azure AD) Connect synchronizes accounts from an on-premises Active Directory Domain Services (AS DS) domain to Microsoft 365	○	⦿
With hybrid identities, user accounts in Azure AD can have a password hash of the user account in an on-premises AS DS domain	⦿	○

Reference: https://docs.microsoft.com/en-us/microsoft-365/enterprise/about-microsoft-365-identity?view=o365-worldwide

QUESTION 8

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	○	○
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	○	○
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	○	○

Correct Answer:

Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	○	◉
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	◉	○
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	○	◉

References: https://docs.microsoft.com/en-us/deployoffice/change-management-for-office-365-clients

https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide#set-up-the-release-option-in-the-microsoft-365-admin-center

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QUESTION 9

Note: The question is included in a number of questions that depicts the identical set-up. However, every question has a distinctive result. Establish if the solution satisfies the requirements.

You have been tasked with deploying Microsoft 365 for your company in a hybrid configuration.

You want to make sure that a smart card can be used by staff for authentication purposes.

Solution: You configure the use of Active Directory Federation Services (AD FS) as the hybrid identity solution.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

QUESTION 10

Which type of cloud model provides access to Microsoft Office apps?

A. platform as a service (PaaS)

B. infrastructure as a service (IaaS)

C. software as a service (SaaS)

Correct Answer: C

Microsoft 365 is SaaS, which provides an online version of MS Office Suite (Office Web Apps) along with SharePoint Server, Exchange Server and Lync Server.

Reference:

https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how- microsoft-office-365-azure-fit-in-021672.php

QUESTION 11

You are the Microsoft 365 administrator for a company.

The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software.

You need to move as many services to Microsoft 365 as possible.

What should you do?

A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.

B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

Correct Answer: A

QUESTION 12

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
You can deploy Microsoft 365 Apps for enterprise from a local source by using Configuration Manager.	○	○
You can deploy Microsoft 365 Apps for enterprise from the cloud by using the Office Deployment Tool.	○	○
You can deploy Microsoft 365 Apps for enterprise from a local source by using the Office Deployment Tool.	○	○

Correct Answer:

Statements	Yes	No
You can deploy Microsoft 365 Apps for enterprise from a local source by using Configuration Manager.	○	●
You can deploy Microsoft 365 Apps for enterprise from the cloud by using the Office Deployment Tool.	●	○
You can deploy Microsoft 365 Apps for enterprise from a local source by using the Office Deployment Tool.	●	○

Box 1: No

You can deploy Microsoft 365 Apps from a local source.

However, you use the Office Deployment Tool, not the Configuration Manager.

When you deploy Microsoft 365 Apps with Configuration Manager the Cloud, not a local source, is used.

Box 2: Yes

Deploy Microsoft 365 Apps from the cloud

Follow the steps below to deploy Microsoft 365 Apps to client computers from the Office Content Delivery Network (CDN) by using the Office Deployment Tool (ODT).

Step 1: Download the Office Deployment Tool

Step 2: Create a configuration file for the pilot group

Step 3: Create a configuration file for the broad group

Step 4: Deploy Office to the pilot group

Step 5: Deploy Office to the broad group

Box 3: Yes

You can deploy Microsoft 365 Apps from a local source.

However, you use the Office Deployment Tool, not the Configuration Manager.

Follow the steps in this article to deploy Microsoft 365 Apps to client computers from a shared folder on your network by using the Office Deployment Tool (ODT).

Step 1: Create shared folders for Office installation files

Step 2: Download the Office Deployment Tool

Step 3: Create a configuration file for the pilot group

Step 4: Create a configuration file for the broad group

Step 5: Download the Office installation package for the pilot group

Step 6: Download the Office installation package for the broad group

Step 7: Deploy Office to the pilot group

Step 8: Deploy Office to the broad group

Reference: https://docs.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-configuration-manager

https://docs.microsoft.com/en-us/deployoffice/deploy-microsoft-365-apps-local-source

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QUESTION 13

A company uses Microsoft 365.

The company wants to create a chat bot for integration with Microsoft Teams.

You need to identify a solution to create the chat bot.

Which solution should you choose?

A. Remote Assist

B. Dynamics 365 Customer Service

C. Power Virtual Agent

D. Dynamics 365 Guides

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/platform/bots/what-are-bots

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QUESTION 14

HOTSPOT

A company plans to deploy Microsoft Intune.

Which types of apps can be managed by Intune?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Intune supports management of apps from third-party stores.	O	O
Intune supports volume licensing of iOS and Android store apps.	O	O
Intune supports the management of line-of-business and public-facing apps.	O	O

Correct Answer:

Answer Area

Statement	Yes	No
Intune supports management of apps from third-party stores.	O	**O**
Intune supports volume licensing of iOS and Android store apps.	**O**	O
Intune supports the management of line-of-business and public-facing apps.	**O**	O

QUESTION 15

DRAG DROP

Your company uses Microsoft 365 with a business support plan.

You need to identify Service Level Agreements (SLAs) from Microsoft for the support plan.

What response can you expect for each event type? To answer, drag the appropriate responses to the correct event types. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or

scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Response		Event type	Response
continuously with a one-hout response time		Critical	
during business hours with no commitment for response time		High	
continuously with no commitment for response time		Noncritical	
continuously with a next-day response time			

Correct Answer:

Response		Event type	Response
continuously with a one-hout response time		Critical	continuously with a one-hout response time
during business hours with no commitment for response time		High	during business hours with no commitment for response time
continuously with no commitment for response time		Noncritical	during business hours with no commitment for response time
continuously with a next-day response time			

References: https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/support

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