

PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

	Yes	No
You can embed a canvas app in a Microsoft Forms form to collect user feedback.	0	0
You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way.	0	0
You can embed a canvas app within a Power Platform model-driven app.	0	0
Correct Answer:		
	Yes	No
You can embed a canvas app in a Microsoft Forms form to collect user feedback.	0	0
You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way.	0	0
You can embed a canvas app within a Power Platform model-driven app.	0	0

QUESTION 2

You are using Dynamics 365 Sales.

You need to create a Power BI report that includes customer office locations. The City and State columns must be

Reference: https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/embed-canvas-app-in-form



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combined to form one column on the report.

What should you do?

- A. Use Power Query Editor to merge columns.
- B. Import the data.
- C. Export data to Microsoft Excel.
- D. Create a view.

Correct Answer: A

Reference: https://support.microsoft.com/en-us/office/merge-columns-power-query-80ec9e1e-1eb6-4048-b500-d5d42d9f0a8d

QUESTION 3

HOTSPOT

A company publishes e-books for independent authors.

The company wants to implement a Power Apps portal solution to make announcements about upcoming books to the general public.

You need to recommend features for the company.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Ensure that book authors can securely access their data.

Authenticate external users.

Access data in Common Data Service.

Use page templates.

Browse content anonymously.

Ensure consistent page design across the website.

Authenticate external users.

Access data in Common Data Service.

Use page templates.

Browse content anonymously.

Ensure that the public can access announcements about upcoming books Authenticate external users.

Access data in Common Data Service.

Use page templates.

Browse content anonymously.

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Ensure that book authors can securely access their data.

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Browse content anonymously.

Ensure that the public can access announcements about upcoming books

Authenticate external users.

Access data in Common Data Service.

Use page templates.

Browse content anonymously.

Reference:

https://www.onactuate.com/upgrades/what-is-the-new-powerapps-portal/

https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/page-templates

QUESTION 4

A company is building apps to support their business operations. The apps will use connectors to access data from several data sources and respond to a number of events generated by components.

Which two operations can you use for connectors? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Triggers
- B. Plug-ins

C. Actions

D. Gateways

Correct Answer: AC

Actions: Actions are operations that a connector can perform

Triggers: Triggers are events that initiate the flow of data or actions in the app.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list

QUESTION 5

HOTSPOT

A company plans to create a Common Data Service environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
You can create a Common Data Service environment in the Power Platform Admin center.	0	0
You must enable data encryption after you create a Common Data Service environment.	0	0
You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center.	0	0

You can create a Common Data Service environment in the Power Platform Admin center. You must enable data encryption after you create a Common Data Service environment. You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center.

Reference: https://docs.microsoft.com/en-us/power-platform/admin/create-database https://docs.microsoft.com/en-us/power-platform/admin/database-security

QUESTION 6

HOTSPOT

You are authoring a Power Virtual Agents bot for a company that sells flowers and shrubs.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can use the prebuilt Postal Code entity to recommend plants that will work within a customer's growing zone.	0	0
You can create a custom entity to offer color and plant choices for landscaping options that can be made available for customer orders.	0	0
Correct Answer:		

Answer Area

Statement	Yes	No
You can use the prebuilt Postal Code entity to recommend plants that will work within a customer's growing zone.	0	0
You can create a custom entity to offer color and plant choices for landscaping options that can be made available for customer orders.	0	0
Box 1: Yes		
Chatbots built with Power Virtual Agents will understand and display content that\\'s locally rele Localized handling and formatting are based on the user\\'s browser locale setting, and include within a chat		ents
conversation:		
Date and time		
Numbers		
ZIP or postal code		
Currency		
Speed		
Box 2: Yes		
Custom entities:		
The prebuilt entities cover commonly used information types, but on some occasions, such as verves a specific purpose, you\\'ll need to teach the bot\\'s language understanding model some knowledge.	•	that
For instance, let\\'s say you want to build a bot for an outdoor store. In this case, you\\'ll need to acknowledge the "outdoor gears product" category in a dialog.	teach the bot to	
Reference:		
https://docs.microsoft.com/en-us/power-virtual-agents/data-location		
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling		

QUESTION 7

DRAG DROP



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A customer service department uses Microsoft Dynamics 365 Customer Service to manage repair requests. The repair team tracks their efforts using a Microsoft SharePoim hsr. The company must use Microsoft Power Platform to connect the repair team with the Dynamics 365 Customer Service solution The solution must meet the following requirements:

Requirement Number	Requirement
Requirement 1	From a custom page in the Dynamics 365 interface, allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item, and add notes for the repair team.
Requirement 2	Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards.
Requirement 3	Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a repair team member completes a repair.

Requirement 1:

From a custom page in the Dynamics 365 interface, allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item, and add notes for the repair team.

Requirement 2:

Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards.

Requirement 3:

Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a repair team member completes a repair.

You need to implement the appropriate technologies to meet the requirements.

Which technologies should you use? To answer, drag the appropriate technologies to the correct scenarios. Each technology may be used once, more than once, of not at an. You may need to drag the split bar between panes or scroll to

view content

NOTE: Each correct selection is worth one point.

Select and Place:



Technologies

Microsoft Power BI
Canvas app
Microsoft Power Automate
Microsoft Power Virtual Agents chatbot

Answer Area

Scenario	Technology
Reqiurement1	
Reqiurement2	
Reqiurement3	



Technologies

Microsoft Power Virtual Agents chatbot

Answer Area

Scenario	Technology
Reqiurement1	Canvas app
Reqiurement2	Microsoft Power BI
Reqiurement3	Microsoft Power Automate

QUESTION 8

HOTSPOT

A company plans to create Power Platform apps that consume industry-standard and proprietary data sources.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
Custom connector cannot be used if a standard connector for the service is available.	0	0
Custom connectors are supported in instant flows only.	0	0
Standard and custom connectors cannot be mixed within the same flow or app.	0	0
Correct Answer:		
Statement	Yes	No
Custom connector cannot be used if a standard connector for the service is available.	0	0
Custom connectors are supported in instant flows only.	0	0
Standard and custom connectors cannot be mixed within the same flow or app.	0	0

Custom connectors can still be used even if a standard connector for the same service is available. While standard connectors provide a predefined set of actions and triggers, custom connectors can be tailored to specific requirements, which might not be covered by the standard connector.

Custom connectors are not limited to instant flows.

Standard and custom connectors can be mixed within the same flow or app. You can combine multiple connectors in a single solution to leverage the capabilities of different services and APIs. For example, you might use a standard connector to interact with a common service like SharePoint and a custom connector to interact with a specific RESTful API. Mixing connectors allows you to create more powerful and versatile solutions that can integrate various data sources and services.

Reference: https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list

QUESTION 9

HOTSPOT

You have a Power BI report with a page named RevReceived. The page shows gross revenue received by your

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company. You want to create an almost identical page that shows net revenue instead of gross revenue.

What should you do? To answer, select the appropriate option in the answer area.

Hot Area:

You should

v

Copy the visuals from RevReceived to a new page.

Duplicate the RecReceived page and update the duplicate copy

Import the RecReceived page.

Modify the RecReceived page.

Correct Answer:

You should



Copy the visuals from RevReceived to a new page.

Duplicate the RecReceived page and update the duplicate copy

Import the RecReceived page.

Modify the RecReceived page.

Reference: https://www.tutorialspoint.com/power_bi/power_bi_quick_guide.htm

QUESTION 10

You are creating Power BI reports.

You need to choose which filters you can use for reports.

Which three types of filters can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. drill-down
- B. automatic
- C. database
- D. manual



E. external

Correct Answer: ABD

Reference: https://docs.microsoft.com/en-us/power-bi/power-bi-report-filter-types

QUESTION 11

A company uses a manual process to manage escalations for customer support calls.

You must use Power Automate to automate the process for routing escalated calls.

You need to create the flow.

Which type of connector should you use?

- A. Office 365 Users
- B. Microsoft Excel
- C. Microsoft Dataverse

Correct Answer: C

QUESTION 12

DRAG DROP

A company provides on-site architectural consulting services to residential and business customers. The company wants to implement a simple alert system where a consultant can press a button on their mobile device to send the user\\'s

location to the company as a text notification.

You need to build a button flow that sends the notification.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
Add a new step to the flow.	
Add a trigger.	
Select a connector and action to send text notifications.	
Set the actions properties.	
Save the flow.	

Correct Answer:

Actions	Allswei Alea
	Add a trigger.
	Add a new step to the flow.
	Select a connector and action to send text notifications.
	Set the actions properties.
	Save the flow.

QUESTION 13

You create a set of dashboards and reports for a project team that combines data from different sources in Power BI. Some of the data is considered sensitive.

Reference: https://docs.microsoft.com/en-us/power-automate/button-flow-with-user-input-tokens#main



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You need to distribute the dashboards and reports securely to the team.

What should you create?

A. a custom data connector

B. a published app

C. a Microsoft flow

D. a Power BI workspace

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/power-bi/service-how-to-collaborate-distribute-dashboards-reports

QUESTION 14

DRAG DROP

A company is using the Power Platform.

The company would like to create a project health check solution. For each active project, team members will use the tool to select one of the following options:

1.

Things are going well.

2.

I need help.

If things are going will, an email is sent to the manager letting them know that no intervention is needed.

If the team member needs help, a mobile notification is sent to the manager letting them know the team needs assistance.

You need to create the solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Actions

Answer Area

Create a Business Process flow.

Add the actions.

Create a Power Apps app.

Create a button flow.



Create an automated flow.







Add the triggers.

Create a Power Automate Virtual Agents chatbot.

Add the conditions.



Actions **Answer Area** Create a Business Create an automated flow. Process flow. Add the triggers. Create a Power Apps app. Add the conditions. Create a button flow. Add the actions. Create a Power Automate Virtual Agents chatbot.

QUESTION 15

A company has an online store to sell toys. The volume of order tracking requests has increased.

You need to allow customers to use an interactive interface on the website to request order tracking Information.

Which technology should you use?

A. Customer Service Insights



- B. Power BI
- C. Power Virtual Agents chatbots
- D. Power Automate flows

Correct Answer: C

The ask is not to just provide the customer information but it should be \\'interactive\\' and customer perform \\'request\\' action - which is possible with Power Virtual Agent

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